

Before your appointment

A practical checklist for finding your way and asking questions.

Before you leave home

- ☐ Check the date, time and location in your appointment message.
- ☐ Keep your appointment reference and any documents the clinic asked you to bring.
- ☐ Write down questions you want to ask during your visit.
- ☐ Contact the clinic ahead of time about an interpreter or access needs.

When you arrive

Use the main entrance and follow signs to reception. Show your appointment message to the receptionist. They will tell you where to wait.

Need to change your visit?

Use the contact details in your appointment message.

For appointment-specific preparation, follow your care team's instructions.